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Subject: April HELLO from Dot Harris Hello to the Mighty Central/Canada Region Team!

Let's highlight a few recent "Jobs Well Done": Voice of the Customer: Xcel Energy Services, Inc.

Voice of Gary Helmberger - Monticello Nuclear Plant

Charlie Wolfe - "Thank you for your efforts and expertise in rebuilding the Alterrex rectifier sections at Monticello. The leaks, as you know, have been an 18-year-old problem. Thanks to your patience, knowledge, and exacting standards the leak issue should be behind us. The daily updates were very helpful in keeping the 'day' shift apprised of the progress. You have been a pleasure to work with. Best of luck in the future."

Voice of Jim Freborg, System Engineering - Monticello Nuclear Plant

Charlie Wolfe - "It is truly a pleasure when someone like yourself comes in, takes on an assignment, takes ownership and pride in the job, works well with the craft people, communicates well, keeps the project on schedule, proactively seeks the right resolution to issues that comes up, and gets the job done, and done well. The money spent for your services was money well spent. I am very pleased with how this job went."

Voice of Dave Tucker, GM I&FS

Here is a note from Dave Tucker on the performance of the Monticello Team. The Team included field engineers Dave Arendt, John Groll, Ken Simmons, Rick Swartout, Charlie Wolfe, Bill Martin and Jim Bridgens from the Central Region." Monticello team... thanks for all you have done to get this outage back on track. well done!" Voice of Hamid Hamidi

"I would like to thank Charlie Wolfe for his dedication and hard work during his assignment at Monticello Nuclear project. Charlie was able to resolve an old (7 year) problem by innovating new inspection method, which created a great positive impression for GE." Submitted by Mark Peterson, Minneapolis SM / Dan Steingraeber, Region P/G RM

Sincerely, Your Dot